

**New Orleans Public Schools
Five-year Strategic Plan for Reform
1999-2000 through 2003-2004**

Department/Area: Maintenance Service Department

Name of Initiative/Plan: Strategic Plan for the improvement of facilities' maintenance

Goal #1: To improve the effectiveness and efficiency of maintenance services in the District and the condition of the facilities. (Aligned with Goals 2000/USDE, LEARN/SDE, and DIR/NOPS)

Current Team Leader: Mike Brannan, Director

STRATEGIES	START DATE	COMPLETION DATE	PERSONNEL RESPONSIBLE	OUTCOMES
1. Fully implement the current plan to submit maintenance requests through Internet services, including status reporting, complaint submittal and districtwide reporting.	January, 1999	December, 1999	Maintenance Director Maintenance Coordinator	Improved delivery of maintenance services
2. Appoint a committee composed of NOPS personnel, parents and community leaders to develop a maintenance plan which would include such areas as: - Outsourcing of services such as boilers, exterior walls, roofs, fire alarm systems, sprinkler systems, electrical and natural gas systems, fire suppression and extinguishing systems and job order contracts to augment Central Maintenance Services; - Improved coordination of Maintenance Projects among craft units, and; - Ongoing training program for Maintenance craftsmen, foremen and supervisors	January, 1999 July, 1999 January, 1999 July, 1999	December, 1999 July, 2001 December, 1999 through 2004 December, 1999 through 2004	Maintenance Director Maintenance Coordinator " " "	A written plan Improved facilities maintenance Decrease the time required to report required repairs and timely completion of projects Improved quality of repair services